

## Customer Satisfaction is our Top Priority

In order to improve and provide more effective customer service for all your real estate needs, we invite you to take a few minutes of your time to complete this survey.

### ABOUT OUR COMPANY

How did you first learn about our company?

- |   |  |
|---|--|
| <input type="checkbox"/> Yard Sign                  | <input type="checkbox"/> Flyer                         |
| <input type="checkbox"/> Sales Office               | <input type="checkbox"/> Personal Acquaintance         |
| <input type="checkbox"/> Internet                   | <input type="checkbox"/> Referral from Friend/Relative |
| <input checked="" type="checkbox"/> Repeat Customer | <input type="checkbox"/> Relocation                    |
| <input type="checkbox"/> Newspaper/Magazine         | <input type="checkbox"/> Open House                    |
| <input type="checkbox"/> Other _____                |  |

	Very Satisfied	Satisfied	Somewhat Dissatisfied	Very Dissatisfied
Staff Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Marketing Efforts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professionalism	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### ABOUT OUR SALES ASSOCIATE: Bob & Sheryl Pirrung

The REALTOR® was professional, courteous, knowledgeable, and service oriented.

- Strongly Agree    Somewhat Agree    Agree    Somewhat Disagree    Strongly Disagree

Comments: Sheryl & Bob are always professional and sincere

The REALTOR®'s appearance and manner was professional.

- Strongly Agree    Somewhat Agree    Agree    Somewhat Disagree    Strongly Disagree

Comments: Beautiful people! We love them!

The REALTOR® understood and responded to my questions and concerns in a professional manner.

- Strongly Agree    Somewhat Agree    Agree    Somewhat Disagree    Strongly Disagree

Comments: Sheryl was excellent in follow-up and returning calls & emails!

The transactional and closing process were handled professionally by the REALTOR®.

Strongly Agree ( ) Somewhat Agree ( ) Agree ( ) Somewhat Disagree ( ) Strongly Disagree

Comments: Sheryl was beside us through the entire process

The financing process was handled satisfactorily by the loan officer/lending institution.

Strongly Agree ( ) Somewhat Agree ( ) Agree ( ) Somewhat Disagree ( ) Strongly Disagree

Lending Institution and Loan Officer: Mauveen al SETCO was awesome!

Comments: A very fast & friendly transaction

The closing office and follow-up of your real estate transaction met or exceeded expectations.

Strongly Agree ( ) Somewhat Agree ( ) Agree ( ) Somewhat Disagree ( ) Strongly Disagree

Closing Institution and Loan Officer: SETCO - Mauveen was exceptional!

Comments: \_\_\_\_\_

Based on our experience, we would recommend Prudential Shimmering Sands Realty to others.

Strongly Agree ( ) Somewhat Agree ( ) Agree ( ) Somewhat Disagree ( ) Strongly Disagree

Comments: We will highly recommend Bob, Sheryl & Prudential Sands to anyone.

Do you wish to discuss any aspects of your transaction?

( ) Yes  No

Do you know of anyone that may be interested in a professional real estate career?

( ) Yes  No

May we use your name and comments on our website?

Yes ( ) No

Your Name: Sheila & Gene Turley

Address: 101 Bat T Drive - Florence, TX 76527

Email: Sheila@cabanacondo.com Agent: Sheryl Pirrung

**Property Address: 12011 Ft Beach Rd #1507, Panama City Beach, Florida**

**Thank you for taking the time to complete this survey. We appreciate it and will evaluate your input to better serve your needs.**