

Customer Satisfaction is our Top Priority

In order to improve and provide more effective customer service for all your real estate needs, we invite you to take a few minutes of your time to complete this survey.

ABOUT OUR COMPANY

How did you first learn about our company?

- | | |
|--|--|
| <input type="checkbox"/> Yard Sign <input type="checkbox"/> Sales Office <input checked="" type="checkbox"/> Internet <input type="checkbox"/> Repeat Customer <input type="checkbox"/> Newspaper/Magazine <input type="checkbox"/> Other _____ | <input type="checkbox"/> Flyer <input type="checkbox"/> Personal Acquaintance <input type="checkbox"/> Referral from Friend/Relative <input type="checkbox"/> Relocation <input type="checkbox"/> Open House |
|--|--|

| | Very Satisfied | Satisfied | Somewhat Dissatisfied | Very Dissatisfied |
|-------------------|-------------------------------------|--------------------------|--------------------------|--------------------------|
| Staff Courtesy | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Marketing Efforts | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Professionalism | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

ABOUT OUR SALES ASSOCIATE: Bob & Sheryl Pirrung

The REALTOR® was professional, courteous, knowledgeable, and service oriented.

- Strongly Agree Somewhat Agree Agree Somewhat Disagree Strongly Disagree

Comments: They were wonderful!

The REALTOR®'s appearance and manner was professional.

- Strongly Agree Somewhat Agree Agree Somewhat Disagree Strongly Disagree

Comments: _____

The REALTOR® understood and responded to my questions and concerns in a professional manner.

- Strongly Agree Somewhat Agree Agree Somewhat Disagree Strongly Disagree

Comments: They went above & beyond!

The transactional and closing process were handled professionally by the REALTOR®.

Strongly Agree () Somewhat Agree () Agree () Somewhat Disagree () Strongly Disagree

Comments: _____

The financing process was handled satisfactorily by the loan officer/lending institution.

() Strongly Agree () Somewhat Agree () Agree () Somewhat Disagree () Strongly Disagree

Lending Institution and Loan Officer: NA/NA

Comments: _____

The closing office and follow-up of your real estate transaction met or exceeded expectations.

Strongly Agree () Somewhat Agree () Agree () Somewhat Disagree () Strongly Disagree

Closing Institution and Loan Officer: Setco Services, LLC

Comments: _____

Based on our experience, we would recommend Prudential Shimmering Sands Realty to others.

Strongly Agree () Somewhat Agree () Agree () Somewhat Disagree () Strongly Disagree

Comments: _____

Do you wish to discuss any aspects of your transaction?

() Yes No

Do you know of anyone that may be interested in a professional real estate career?

() Yes No

May we use your name and comments on our website?

Yes () No

Your Name: Frank & Vvonne Rogers
Address: 3000 Clarcena Rd. #557, Apopka, FL 32703

Email: _____ Agent: Bob & Sheryl Pirrung

Property Address: 15167 Ft Beach Rd #226, Panama City Beach, Florida

Thank you for taking the time to complete this survey. We appreciate it.