

Customer Satisfaction is our Top Priority

In order to improve and provide more effective customer service for all your real estate needs, we invite you to take a few minutes of your time to complete this survey.

ABOUT OUR COMPANY

How did you first learn about our company?

- | | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> Yard Sign
<input type="checkbox"/> Sales Office
<input checked="" type="checkbox"/> Internet
<input type="checkbox"/> Repeat Customer
<input type="checkbox"/> Newspaper/Magazine
<input type="checkbox"/> Other _____ | <input type="checkbox"/> Flyer
<input type="checkbox"/> Personal Acquaintance
<input type="checkbox"/> Referral from Friend/Relative
<input type="checkbox"/> Relocation
<input type="checkbox"/> Open House |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

	Very Satisfied	Satisfied	Somewhat Dissatisfied	Very Dissatisfied
Staff Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Marketing Efforts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professionalism	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

ABOUT OUR SALES ASSOCIATE: *Bob & Sheryl Pirrung*

The REALTOR® was professional, courteous, knowledgeable, and service oriented.

- Strongly Agree Somewhat Agree Agree Somewhat Disagree Strongly Disagree

Comments: _____

The REALTOR®'s appearance and manner was professional.

- Strongly Agree Somewhat Agree Agree Somewhat Disagree Strongly Disagree

Comments: _____

The REALTOR® understood and responded to my questions and concerns in a professional manner.

- Strongly Agree Somewhat Agree Agree Somewhat Disagree Strongly Disagree

Comments: _____

The transactional and closing process were handled professionally by the REALTOR®.

Strongly Agree () Somewhat Agree () Agree () Somewhat Disagree () Strongly Disagree

Comments: BOB & SHERYL REPRESENTED OUR BEST INTERESTS IN A TIMELY & PROFESSIONAL MANNER DURING CLOSING PROCESS.
The financing process was handled satisfactorily by the loan officer/lending institution.

() Strongly Agree () Somewhat Agree () Agree () Somewhat Disagree () Strongly Disagree

Lending Institution and Loan Officer: _____

Comments: _____

The closing office and follow-up of your real estate transaction met or exceeded expectations.

Strongly Agree () Somewhat Agree () Agree () Somewhat Disagree () Strongly Disagree

Closing Institution and Loan Officer: SETCO - MAUREEN

Comments: MAUREEN WAS VERY PLEASANT, HELPFUL AND EFFICIENT DURING CLOSING PROCESS.

Based on our experience, we would recommend Prudential Shimmering Sands Realty to others.

Strongly Agree () Somewhat Agree () Agree () Somewhat Disagree () Strongly Disagree

Comments: BOB & SHERYL & REALTY WERE VERY FRIENDLY, HELPFUL & PROACTIVE DURING ENTIRE PROCESS. VERY MUCH APPRECIATED!

Do you wish to discuss any aspects of your transaction?

() Yes No

Do you know of anyone that may be interested in a professional real estate career?

() Yes No

May we use your name and comments on our website?

Yes () No

Your Name: DAVID VADNAIS & BRENDA EARNEY
Address: 928 NORTH 4TH ST. SAINT CHARLES, MO 63301

Email: DAVEVADNAIS@YAHOO.COM Agent: Bob & Sheryl Pirrung

Property Address: 317 MacArthur Ave, Panama City, FL