

## Customer Satisfaction is our Top Priority

In order to improve and provide more effective customer service for all your real estate needs, we invite you to take a few minutes of your time to complete this survey.

### ABOUT OUR COMPANY

How did you first learn about our company?

- |   |  |
|---|--|
| <input type="checkbox"/> Yard Sign<br><input checked="" type="checkbox"/> Sales Office<br><input checked="" type="checkbox"/> Internet<br><input type="checkbox"/> Repeat Customer<br><input type="checkbox"/> Newspaper/Magazine<br><input type="checkbox"/> Other _____ | <input type="checkbox"/> Flyer<br><input type="checkbox"/> Personal Acquaintance<br><input type="checkbox"/> Referral from Friend/Relative<br><input type="checkbox"/> Relocation<br><input type="checkbox"/> Open House |
|---|--|

	Very Satisfied	Satisfied	Somewhat Dissatisfied	Very Dissatisfied
Staff Courtesy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Marketing Efforts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professionalism	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### ABOUT OUR SALES ASSOCIATE: Bob & Sheryl Pirrung

The REALTOR® was professional, courteous, knowledgeable, and service oriented.

- Strongly Agree    Somewhat Agree    Agree    Somewhat Disagree    Strongly Disagree

Comments: Very easy to work with. Anticipated our needs

The REALTOR®'s appearance and manner was professional.

- Strongly Agree    Somewhat Agree    Agree    Somewhat Disagree    Strongly Disagree

Comments: Outstanding service; demonstrated understanding of area and market. Very good source of info.  
 The REALTOR® understood and responded to my questions and concerns in a professional manner.

- Strongly Agree    Somewhat Agree    Agree    Somewhat Disagree    Strongly Disagree

Comments: prompt follow through on all our requests

The transactional and closing process were handled professionally by the REALTOR®.

Strongly Agree ( ) Somewhat Agree ( ) Agree ( ) Somewhat Disagree ( ) Strongly Disagree

Comments: \_\_\_\_\_

The financing process was handled satisfactorily by the loan officer/lending institution.

( ) Strongly Agree  Somewhat Agree ( ) Agree ( ) Somewhat Disagree ( ) Strongly Disagree

Lending Institution and Loan Officer: \_\_\_\_\_

Comments: <sup>one</sup> my lender was slow and non responsive most of the time.

The closing office and follow-up of your real estate transaction met or exceeded expectations.

( ) Strongly Agree  Somewhat Agree ( ) Agree ( ) Somewhat Disagree ( ) Strongly Disagree

Closing Institution and Loan Officer: \_\_\_\_\_

Comments: \_\_\_\_\_

Based on our experience, we would recommend Prudential Shimmering Sands Realty to others.

Strongly Agree ( ) Somewhat Agree ( ) Agree ( ) Somewhat Disagree ( ) Strongly Disagree

Comments: Very upscale office, professional staff, very good first impression.

Do you wish to discuss any aspects of your transaction?

( ) Yes  No

Do you know of anyone that may be interested in a professional real estate career?

( ) Yes  No

May we use your name and comments on our website?

Yes ( ) No

Your Name: Larry and Clara Tait

Address: 3001 W. 10<sup>th</sup> Street, Panama City, FL 32401

Email: taitt701@gmail.com Agent: Bob & Sheryl Pirrung

**Property Address: 3001 W 10<sup>th</sup> St #514, Panama City, FL**

**Thank you for taking the time to complete this survey. We appreciate it and will evaluate your input to better serve your needs.**